

# **WELCOME**

Welcome to the winter issue of the EMA Community Flyer. As another year draws to a close, I look back on what has been an incredible year for EMA. My personal highlights have been seeing our teams work together as we managed an incredible summer operation which included all of our customers passing through security in less than 15 minutes for 174 consecutive days.

I'm also hugely proud of the work that we have done for our local community this year, particularly seeing so many of our colleagues coming forward to help with community Christmas activities including our present wrapping in the security lanes that saw over 1,100 presents wrapped for local children.

We've celebrated moments throughout the year including the King's Coronation, Pride month, Black History month, Armistice Day and Diwali as well as a number of fundraising activities for our charity partners Medcare, Magic Breakfast and The Children's Society.

2024 will see the biggest programme of investment begin at EMA. If you visit the airport, you will see that we're busy creating an extended security hall, where a £20 million investment will introduce new technology including 3D body scanners and CT scanner technology to help make security processes quicker and smoother. We are also looking forward to growing our passenger numbers with two more based aircraft expected for Summer 2024.

As always, we welcome your views. You can contact us at community@eastmidlandsairport. com and sign up to receive the Community Flyer by scanning the QR code opposite.







### EMA SPREADS CHRISTMAS JOY TO ITS NEIGHBOURS

Our staff love to create happy memories, so getting involved in the many community activities arranged across the festive season is right up their street.

We kicked off the festivities in November with gift-wrapping sessions in the Airport's Security lanes where over 70 colleagues used more than 300 meters of wrapping paper to wrap over 1,100 presents for community activities throughout the festive season. Continued on page 2.









We are committed to addressing the issues which matter most to people living near us

#### EMA SPREADS CHRISTMAS JOY TO ITS NEIGHBOURS

On 2nd December, Santa and his airport helpers brought smiles to the faces of the children attending the Peter Pan pantomime in Loughborough as he handed out gifts and ice creams during the interval.

Santa and his helpers at the Peter Pan pantomime.

190 tickets were gifted by the airport to families of children from Rendell Primary and Cobden Primary Schools in Loughborough.

On 5th December we supported charity partner Magic Breakfast at a Magic Makers event at Kilburn Junior School in Belper. The children that attend the school's pre-school breakfast provision were excited to see Santa arriving with gifts including outdoor playground games and activities.

On 10th December we joined local community group 'One Kegworth' to provide Christmas Afternoon Tea for around 55 guests aged 75 and over at the village hall in Kegworth. Airport volunteers joined forces with 60 community volunteers and guests were treated to a delicious afternoon tea as well as entertainment including music, bingo, a sing-along, a raffle, and even a visit from Santa who handed out gift bags from the Airport. For those who couldn't attend the event, 200 festive parcels were made up on the morning and dropped off around the village.

It was a magical morning on 11th December as the 'When You Wish Upon a Star' charity flight to Lapland departed shortly after 7am. This charity is dedicated to providing quality time away from hospitals and hospices for children with terminal and life limiting illnesses and their families. Over 40 airport colleagues volunteered their time on the morning, helping to make unforgettable memories for some very special families.

In the weeks running up to Christmas, Santa was spotted travelling in an Airport Fire Engine with airport volunteers to local schools. He visited into Kegworth Primary School on 14th December, Cobden
Primary School in Loughborough on 15th
December and Brackenfield SEND School
in Long Eaton on 20th December, to give
presents to all the children. It was magical
seeing the children's smiles and hearing the
comments about Santa arriving in a Fire
Engine and the speculation about whether
the Fire Engine could fly!













We are committed to creating quality employment and providing opportunities for all

### RECORD BREAKING ATTENDANCE AT LATEST JOBS FAIR

As the airport begins to gear up towards its busy summer season, there were plenty of career opportunities available for jobs seekers interested in working at East Midlands Airport at our jobs fair on 17th January.

A record breaking 1,625 people attended the event keen to find out about the latest opportunities with East Midlands Airport itself but also with a wide range of other businesses that operate on the site. 17 business partners including Jet2, Swissport, DHL, Escape Lounge, Boots, HMS Host, World Duty Free, Frankie and Benny's, TUI, Aviation Recruitment Network, Trent Barton exhibited at the event.

The Jobs Fair provided a great opportunity for jobseekers to engage directly with employers and find out what they are looking for from applicants to boost their chances of securing employment at the airport. The event received very positive feedback from the exhibitors, who told us that it was "good to meet so many job seekers and potential candidates" and that they had experienced "very good attendance, and very friendly and helpful Academy coordinators".

The jobs fair was organised by the East Midland Airport Academy. The Academy specialises in finding work on the airport site for those who have been long-term unemployed, by providing free pre-employment programmes and helping them brush up their CVs, identifying their strengths and helping them to sell these to prospective employers.



#### THE SKY'S NO LIMIT AT NEW AIRPORT ACADEMY

A new partnership between the airport and Nottingham College provides job seekers the chance to pursue a career at the airport. The Academy offers tailor-made preemployment training to around 200 adult learners each year.

The free two-week course eauips learners with skills needed to take up a wide range of jobs including ground crew, baggage handling, security, customer service, hotels, car parks and logistics.

Fifteen learners completed the Academy course in December, securing an NCFE Level 1 Certificate in Exploring the Aviation Industry. Their experience included an airside tour, mock interviews, quest speaker talks from onsite airport partners and support to apply for roles. Courses run monthly and you can find information here or contact airportacademy@eastmidlandsairport.com



## AEROZONE MOVES INTO **BRAND-NEW FACILITY**

So far this year we have supported 2,374 local young people, hosting airport tours for local schools and colleges, delivering online workshops to college students and attending careers fairs in schools.

Children from Allenton Community Primary School were visited by an airport Fire Station Manager who talked to them about what it's like to work at the airport. They even got to test out his infrared camera. The new Aerozone opens for school visits this month and we are already fully booked for this academic year.



aerozone X

**WE ARE RECRUITING!** 

Scan the QR code for vacancies



For more information visit www.eastmidlandsairport.com/community To contact us email community@eastmidlandsairport.com





We are committed to cutting our reliance on fossil fuels, reduce waste and emissions

# YOUTH FORUM TAKES ON SUSTAINABLE AVIATION CHALLENGE

As part of our CSR strategy to widen and diversify our engagement we now have Airport Youth Forums at all our airports.

Last year the focus of Youth Forum sessions was around the three strategic priorities of the MAG <u>Corporate Social Responsibility (CSR) Strategy</u> – Working Together for a Brighter Future.

This year our Youth Forum sessions follow the four themes of 'Sustainable Aviation' — a long term strategy which sets out the collective approach of UK aviation to tackling the challenge of ensuring a cleaner, quieter, smarter future for our industry.

In November, we brought industry experts together with the students to explore two of the themes. Paul Hubbard from Fulcrum BioEnergy led a discussion on the benefits and challenges of developing and

producing Sustainable Aviation Fuel (SAF) in the UK. This was followed by a detailed interactive session on 'Using Less Fuel' led by Andy Sampson from MAG's Future Airspace team, who explained how changing flight paths can lead to more efficient operations.

The second session took place in January 2024 at the Rolls Royce Flight Operation Centre at East Midlands Airport, focusing on Zero emissions flight technology.

The session provided an insight into the significant challenge of decarbonise aviation, which will require the multiple technologies and approaches. Industry experts from Rolls-Royce talked to students about exciting new developments in hydrogen technology. Hydrogen has potential as an aircraft fuel as it produces no carbon emissions, compared to other technologies,

and students had the opportunity to take part in a collaborative workshop to discuss three big technology challenges that need to be overcome for hydrogen to play its part in the future of aviation.

In March 2024 students from East Midlands, Manchester and London Stansted Airport's Youth Forums will convene at MAG's Sustainable Aviation Youth Summit where they will help shape MAG's CSR Jet Zero Strategy and have their say on whether enough being done to make aviation sustainable.

The opportunity is open to young people aged between 17-25 and more information can be found <a href="mailto:here">here</a> or email <a href="mailto:community@eastmidlandsairport.com">community@eastmidlandsairport.com</a>





You can contact our Community Engagement team at <u>community@eastmidlandsairport.com</u> or have a chat face-to-face at one of our <u>community outreach events</u>. You can find our quarterly newsletters and sign up to receive them <u>here</u>

Find out more about the EMA Community Fund and our Community Sponsorship Fund.

Find out more about our Sound Insulation Grant Scheme and Vortex protection scheme – Supporting our Community

Find out more about our education programmes, Aerozone education centre and the EMA Employment Academy here – EMA Employment, Skills and Education. For more information about free courses and on-site vacancies email MAG.Academies@magairports.com

Find out more about how we manage the impact of aircraft noise here – <u>Living Near the Airport and Managing Noise</u>. You can also report a noise disturbance <u>here</u>

For Airport Customer Services and Feedback: 0808 169 7030 For more information on how we store and use your data:

www.eastmidlandsairport.com/privacy-notice

